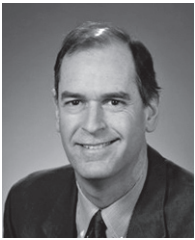




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Washington, D.C.



Steven A. Salter

**Vice President, BBBOnLine
Council of Better Business Bureaus**

Steve Salter has been a member of the executive team for BBBOnLine since its operational launch in 1997, and with the Council of Better Business Bureaus (CBBB) for over 24 years. Mr. Salter is responsible for overseeing all operations of BBBOnLine, the Better Business Bureau's program to increase consumer trust and confidence in electronic commerce, and to help reliable and trustworthy businesses stand out online (www.bbb.org/online).

Mr. Salter's duties include providing training and support to Better Business Bureaus throughout the U.S. and Canada, monitoring and quality control of participating companies, creation and implementation of BBB accreditation standards, and other operations.

He has represented the Council of Better Business Bureaus at the Asian Pacific Economic Cooperation (APEC) Group Summit in Santiago, Chile in 2004 and at the GBDe/Asian Trustmark Alliance meeting in Taiwan in 2007.

Mr. Salter worked in the CBBB's Dispute Resolution Division for more than a decade prior to joining BBBOnLine. He held various training and management positions with BBB AUTO LINE, the BBB's largest dispute resolution program.

Mr. Salter is past president of the Washington D.C. chapter of the Society of Consumer Affairs Professionals, and a graduate of the College of William and Mary.

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