



March 18-19, 2009
Mandarin Oriental Hotel
Washington, D.C.



Mauricio Icaza

**Director of Operations
Bradesco Cards, Brazil**

Mr. Icaza began his professional career working for the Central Bank of Nicaragua, where he last held the position of Director of the Agro-Industrial Division of the Department of Research and Development. He has also provided consulting services to companies such as Nicaraguan Airlines and has worked in the tobacco industry and in financial companies as an accounting and financial manager.

He joined American Express in 1985 as a Financial Analysis and Planning Manager. In 1987 he was Performance and Quality Director. In 1990, he was promoted to Vice President of Finance and Planning in Latin America for cards used exclusively for purchases made in dollars. In 1994, he took over of the Quality and Performance divisions, as Vice President. By 1997, he was Vice President of the Re-engineering group.

From October of 1999 to July of 2006, he held the position of Vice President of Operations for American Express Cards, Brazil, responsible for Risk Control, Telemarketing and Customer Services.

Since July of 2006, has held the position of Director of Operations for Bradesco Cards, whose portfolio includes the Visa, MasterCard and American Express brands as well as several Private Label cards.

Mauricio Icaza was born in Nicaragua and naturalized as an American citizen. He holds a degree in Industrial Engineering from the University of Central America, Managua, received in April of 1975.

He also graduated in 1977 with a Master's of Business Administration from Carnegie-Mellon University in the United States. After that, he taught courses in the areas of Finance, Accounting and Industrial Projects at the University of Central America.

Education

Carnegie-Mellon University - Pittsburgh, Pennsylvania - May 1977

Master of Science in Industrial Administration

Curricular emphasis in Finance, Accounting and Operations Management.

University of Central America - Managua, Nicaragua - April 1975, B.S. Industrial Engineering

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